



Republic of the Philippines
Department of Education
REGION IV-A CALABARZON

SCHOOLS DIVISION OFFICE OF GENERAL TRIAS CITY

SCHOOLS DIVISION OFFICE OF GENERAL TRIAS CITY
CITIZEN'S CHARTER 2023
Schools Division Office – External Services

Office of the Schools Division Superintendent

A. Legal Unit

1. Request for Correction of Entries in School Records

This process covers the rectification of personal information in scholastic records. It is a remedy for any student whose school records contain error/s which is/are purely typographical in nature, and which can be corrected by the issuance of a Resolution directing the correction of such error/s.

Office or Division:	Legal Unit	
Classification:	Simple	
Type of Transaction:	G2C - Government to Citizen G2G - Government to Government	
Who may avail:	ALL	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Application indicating the entry/entries to be corrected (1 original copy)		Requesting party
2. Certificate of Live Birth issued by Philippine Statistics Authority (1 original, 1 photocopy)		PSA
3. 3. Certified true copy of Form 137 or FS 9 or Diploma whichever is applicable (1 original, 1 photocopy)		School
4. Affidavit of Two Disinterested Persons applicable (1 original, 1 photocopy)		Affiants
5. Other documents that may be required by the Attorney III of the Division Office in order to prove the application		Requesting party
6. Authorization Letter or Special Power of Attorney (if the application is filed by the person		Requesting party



Address: Brgy. Sta. Clara, General Trias City, Cavite
Telephone No.: (046) 419 87 20
Website: www.depedgentri.com
Email Address: division.gentri@deped.gov.ph



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other than the owner of the record				
7. Data Privacy Consent Form		Legal Unit		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1 Submit all the required documents and fill out the application form for Correction of Entries in the School Records with consideration to Data Privacy Act	1.1 Receives and records to DTS and/or logbook then forward to SDS for appropriate action.	None	10 minutes	Admin Officer IV/ Admin Staff (Records)
	1.2 Refers the documents to Legal Unit	None	10 minutes	SDS
	1.3 Check the completeness of all the requirements then prepare the Resolution for	None	1 day	Legal Unit personnel/ Legal Officer
	1.4 Forward to SDS for signature	None	5 minutes	Legal Officer
	1.5 A signed Resolution will be issued by the SDS to the public or private school to change the entries in the school records of the applicant. Then forward to Records	None	1 day	SDS/ SDS Staff



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	Section for releasing of document.			
2. Receive a copy of the Order	2.1. Release a copy of the Order to the applicant and to the concerned school	None	10 minutes	Records/ Releasing In- Charge/Admin Staff
TOTAL		None	2 days and 35 *inutes	



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